



# ADMINISTRATOR MONTHLY UPDATES

MARCH 21, 2020

## **Update re: Respiratory Outbreak**

Given the time of year, it is common for long-term care homes to experience outbreaks. We remain in respiratory outbreak but have received some test results. The samples taken have come back **negative for Influenza A and B and negative for COVID-19**. We await results of further testing that will help identify the type of virus is causing the cold and flu symptoms we're currently seeing in our Home.

Regardless of those results, we will remain in lock down as a precaution for COVID-19 until further notice.

## **Continued Active Screening of Staff and Essential Visitors including Private Duty Caregivers**

We continue to follow the direction of the Ministry for Active Screening related to COVID-19 signs and symptoms. We've added additional questions related to the positive COVID-19 cases identified in nearby long-term care homes and are stopping entry for anyone who has been at one of these homes in the past 14 days. We will continue to monitor the situation closely, especially as it pertains to our Home's staffing level, which are currently in line with our standard plan.

Anyone experiencing cold or flu-like symptoms, not related to COVID-19, are asked to stay away until they been healthy for a period of at least 72 hours. Similarly, if a private duty caregiver or staff member has been in another long-term care home experiencing an outbreak, unrelated to COVID-19, they are not permitted to enter our Home unless they have been away from that home environment for at least 72 hours and have been healthy themselves during that time period.

## **Thank You for Your Understanding and Support**

We thank you for your continued understanding and support during these unprecedented times. It is a quite an adjustment for all of us to practice social distancing and alter our routines with the closure of many non-essential services in our community. We are proud to be serving some of the most vulnerable in our community and are doing our very best to keep connected with our stakeholders.

## **Thank You for Your Offers of Support**

First and foremost, thank you for your kind emails and offers of support. While we appreciate the thoughts of wanting to send or provide goods to the Home to show your appreciation, because of our current restrictions, we encourage you share your appreciation in words by email.

Rest assured that we will share your notes with our staff as this is a time when they need to hear your kind words of support the most.